## eVantage Solution Flat Rate Service Fee Schedule For Normal Business Hours

(Hardware Not Included)

Fee schedule valid between 01/01/2011 – 12/31/2011

Correigon	Faa
Services	Fee
Reformatting Service:	
<ul> <li>System pick up at your home or office.</li> <li>Backing up your data and information.<sup>1</sup></li> <li>Easing your hard drive with a low level format.<sup>2</sup></li> <li>Installing your operating system.</li> <li>Setting up user account and computer.</li> <li>Installing all security updates.</li> <li>Installing your programs from your CDs, DVDs etc.</li> <li>Installing your information to it's original location.</li> <li>Installing bonus software.</li> <li>Perform performance optimization</li> </ul>	\$90.00
<sup>1</sup> Up to 10GB of data included, \$5.00 each additional 10GB	
<sup>2</sup> High level formatting available \$15.00.	
Hard Drive Wipe – Removes all traces of your data.	\$25.00
Wireless Networking Service:	
<ul> <li>Basic Wireless Setup</li> <li>Set up and configure your wireless router.</li> <li>Set up security to your preferences.</li> <li>Enable device sharing</li> </ul>	\$70.00
<ul> <li>Intermediate Wireless Setup</li> <li>All basic wireless services plus:</li> <li>Installing network adapters.</li> <li>Advanced networking settings.</li> <li>Install network devices.</li> </ul>	\$90.00
<ul> <li>Advanced Wireless Setup</li> <li>All intermediate wireless services plus:</li> <li>Advanced firewall</li> <li>Secure tunnels</li> <li>Additional wireless networking available</li> </ul>	\$120.00

Wired Networking Service: *In wall wire installation not included.	
<ul> <li>Basic Wired Setup</li> <li>Set up and configure your wired router.</li> <li>Set up security to your preferences.</li> <li>Enable device sharing</li> </ul>	\$60.00
<ul> <li>Intermediate Wired Setup</li> <li>All basic wireless services plus:</li> <li>Installing network adapters.</li> <li>Advanced networking setup.</li> <li>Install network devices.</li> </ul>	\$80.00
<ul> <li>Advanced Wired Setup</li> <li>All intermediate wireless services plus:</li> <li>Advanced firewalls</li> <li>Custom firewall</li> <li>Secure tunnels</li> <li>Packet Filters</li> <li>Additional network solution available</li> </ul>	Call
Wire Installation Service	Call
Hardware and Upgrade Service: (Hardware not included)	
<ul> <li>Basic Hardware Service (PCI, PCIx, SATA and IDE devices)</li> <li>Remove and replace one device.</li> <li>Install device drivers and update system.</li> </ul>	\$45.00
<ul> <li>Hard Drive Data Recovery and Replacement Service.</li> <li>Remove and replace one hard drive.</li> <li>Backup your data and system information.</li> <li>Install drive and restore system.</li> <li>Note: Data recovery may not be possible.</li> </ul>	\$90.00 and up
<ul> <li>Basic New PC setup. (New PC not included)</li> <li>Unpack and Setup PC</li> <li>Configure your new PC Internet connection.</li> <li>Perform security updates and patches</li> <li>Configure Security.</li> <li>Install additional software. (must be legal)</li> <li>Install additional external devices.</li> </ul>	\$90.00
Advanced New PC setup (New PC not included)	
<ul><li>All basic new PC setup plus:</li><li>Move your data and information from one PC to new PC</li></ul>	\$120.00
Basic Onsite Upgrade Service (memory)	\$35.00
Standard Service Call Fee	\$35.00

If we can not solve your computer or network problem there is never a charge. We offer many more IT services at an hourly rate, please call for more information.